

PERFORMANCE AND RISK REPORT

Cabinet Member Cllr Bob Evans, Cabinet Member for Housing
Responsible Officer Catherine Yandle, Group Manager for Performance, Governance and Data Security

Reason for Report: To provide Members with an update on performance against the corporate plan and local service targets for 2020/21 as well as providing an update on the key business risks.

RECOMMENDATION(S): That the PDG reviews the Performance Indicators and Risks that are outlined in this report and feeds back any areas of concern to the Cabinet.

The PDG is invited to review the targets suggested for 2021/22 against the Corporate Plan Performance framework and recommend their approval to Cabinet. (Appendix 4)

Relationship to Corporate Plan: Corporate Plan priorities and targets are effectively maintained through the use of appropriate performance indicators and regular monitoring.

Financial Implications: None identified

Legal Implications: None

Risk Assessment: If performance is not monitored we may fail to meet our corporate and local service plan targets or to take appropriate corrective action where necessary. If key business risks are not identified and monitored they cannot be mitigated effectively.

Equality Impact Assessment: No equality issues identified for this report.

Impact on Climate Change: No impacts identified for this report.

1.0 Introduction

- 1.1 Appendix 1 provides Members with details of performance against the Corporate Plan and local service targets for the 2020-21 financial year.
- 1.2 Appendix 2 shows the section of the Corporate Risk Register which relates to the Economy Portfolio. See 3.0 below.
- 1.3 Appendix 3 shows the profile of all risks for Homes at present.
- 1.4 All appendices are produced from the corporate Service Performance And Risk management system (SPAR).

2.0 Performance Appendix 1

- 2.1 Regarding the Corporate Plan Aim: **Deliver Housing:** The targets for annual housing completions of most types have been updated to reflect the Local Plan targets. These are reported quarterly or annually so no change from the last report.
- 2.2 Regarding the Corporate Plan Aim: **Private Sector Housing: Bringing Empty homes into use** is well above target, funding may not continue beyond 21/22.
- 2.3 Regarding the Corporate Plan Aim: **Council Housing:** all measures are either at or just below target. In terms of gas servicing compliance this has been affected by Covid 19 and we currently have 13 properties with expired LGSR's. First Time access is less than 55%.
- 2.4 Regarding the Corporate Plan Aim: **Support and grow active tenancy engagement:** The tenant census had a good response. Work has commenced on analysing the results with a view to developing an action plan in 21/22.
- 2.5 Mid Devon District Council is launching a Call for Sites process to inform a new Local Plan for Mid Devon. The development potential of sites put forward during the Call will be assessed by local authority officers and a panel of representatives from the housing and economic development industries. The conclusions will be published in a 'Housing and Economic Land Availability Assessment' (HELAA). The HELAA will form part of the evidence base for a new Local Plan for Mid Devon.

Targets

- 2.6 The targets for the next financial year against the Corporate Plan Performance framework will need to be approved by Cabinet at their meeting on 8 April. The proposals are attached as appendix 4.

3.0 Risk

- 3.1 Risk reports to committees include strategic risks with a current score of 10 or more in accordance with the Risk and Opportunity Management Strategy. (See Appendix 2)
- 3.2 Operational risk assessments are job specific and flow through to safe systems of work. These risks go to the Health and Safety Committee biannually with escalation to committees where serious concerns are raised.
- 3.3 The Corporate risk register is regularly reviewed by Group Managers and Leadership Team (LT) and updated as required.

4.0 Conclusion and Recommendation

- 4.1 That the PDG reviews the performance indicators and risks for 2020-21 that are outlined in this report and feeds back any areas of concern to the Cabinet.

- 4.2 The PDG is invited to review the targets suggested for 2021/22 against the Corporate Plan Performance framework and recommend their approval to Cabinet.

Contact for more Information: Catherine Yandle, Group Manager for Performance, Governance and Data Security ext 4975

Circulation of the Report: Leadership Team and Cabinet Member